

**In  
Focus**  
July 2011



## Majesticare benefit from using CareSys as fully hosted system



**Majesticare**  
Luxury Care Homes

When Majesticare were looking for an income management solution for their group of homes, they considered various software packages on the market but after being won over by the capabilities of CareSys, the decision was easy.

With the drive of Majesticare's Managing Director, Erica Hart, CareSys was implemented with data migration and was running live for income management as a head office solution within a month. Following this implementation, the need to give visibility of information to all the home administrators and regional directors was identified and through gaining a close understanding of the business' needs a process was put in place to successfully implement this over the following year.

### The challenge

Over the course of this implementation there were two issues with Majesticare's own IT infrastructure that kept compromising the usage of the integrated CareSys solution and both were

caused by the quality of the ADSL (Broadband) communications links. In the least worrying case, a single home would lose connection, but the more concerning was a situation when the systems infrastructure in the head office failed which affected the performance of all homes in the group.

### Ideal solution

It was at this stage that Chairman, Roger Pratap and Managing Director, Erica Hart saw the benefits of a fully hosted solution, using the data centre infrastructure that CareSys has available. To improve the homes reliability, all ADSL lines were moved across to Zen Internet, and in addition a fully inclusive support infrastructure was put in place by CareSys.

The introduction of the fully hosted solution resolved these issues and offered unparalleled reliability among all of Majesticare's homes and head office.

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In late 2006 Roger Pratap was recognised as being one of the 20 most influential people in the care industry, and we are proud to have helped provide the software and IT systems to enable Majesticare achieve their goals.

The Majesticare group has steadily grown through its partnership with CareSys and now uses the complete suite of modules as a total care software solution across its 16 homes nationwide who use the following:

- Income
- Payroll
- Person Centred Care
- Enquiries
- Staff HR
- Care Scheduling
- Time & Attendance
- Behaviour Support
- Finance
- Equipment Maintenance
- CareSys Access Management Terminal
- Hosted Managed Server
- Technical IT Support at all Homes



CareSys gave us the control and information we required to expand more profitably.

Erica Hart  
- Managing Director, Majesticare



## For more information

### About Advanced Health & Care

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community carers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: Aداstra, CareSys, Crosscare, eFinancials Smart Business Suite, iConnect, iNurse, Odyssey CareAssess, Saturn & StaffPlan.

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