

Press Release

18 November 2009

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**- Peter Callandar,
Chief Operating Officer,
Saga Health**

StaffPlan and Saga Independent Living work together to provide better care

Advanced Computer Software Plc Group (ACS) today announced that Saga Independent Living will implement StaffPlan Roster and StaffPlan Monitor to replace two existing systems and modernise their management of care worker deployment and monitoring.

This marks a significant step forward for Saga. With rostering and monitoring both managed within StaffPlan, planned versus actual attendance information will be recorded in real time and without the risks and delays of transferring data between disparate systems. This means that Saga's key performance indicators will also be measured in real time and alarms will be triggered without any lag. StaffPlan's automated roster optimisation tools will allow Saga to ensure that cost, efficiency and service are balanced to best effect.

Peter Callandar, Chief Operating Officer, Saga Health commented: *"We have reviewed our rostering systems to ensure that we have the best of breed systems to take us forward into the new world of personalisation. We were keen to ensure that any new system was fully integrated into the monitoring platform, as we see that as a key tool in ensuring quality delivery of care. We were pleased to find that StaffPlan has its own monitoring tools, which means that any developments on the rostering system will be mirrored on the monitoring side. There is nothing worse than trying to use a function on one system to be told that it does not work on the monitoring tool.*

"We are also very excited about using the Auto Allocation tool, which will ensure our rounds are optimised. This market leading facility shows that StaffPlan is at the forefront of developing software, which was also very important for us. Overall, the team is very excited to be working with StaffPlan, we can see huge benefits in moving to a modern robust platform."

Nick Spratt Sales Director Home & Mobile Care Division, ACS says: *"We are delighted to be working with Saga Independent Living to improve their rostering and monitoring capability and look forward developing the relationship in future"*

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For more information

About Health & Care

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community carers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: Adastra, iNurse, Crosscare, eFinancials Smart Business Suite, Saturn & StaffPlan.

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Legal information

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