

**Press  
Release**

29th July 2009

## CARE UK chooses Adastra for NHS Rotherham's brand new equitable access centre

Leading IT supplier of unplanned and urgent care solutions, Adastra Software Ltd, strengthens its market position in Equitable Access Centres as it announces a new Care UK site in Rotherham.

Care UK, a leading independent provider of health and social care services that works closely with PCTs and local authorities providing NHS Walk-in Centres, GP surgeries and treatment centres won the contract recently to run the NHS Rotherham Community Health Centre. This brand new, 8am-9pm, Equitable Access Centre opened to the residents of Rotherham and Barnsley in June 2009 providing a Walk-in Centre, Out of Hours Services and GP Surgery Services to all people living, working and visiting the region. **Rodney Paul, Head of Business Systems, Primary Care for Care UK** said, *"Having already chosen Adastra for our Walk-in Centres and Out of Hours Services in Newcastle, Brighton, Victoria, Portsmouth and Wandsworth – we knew firsthand the benefits the system would bring to Rotherham."*

The Equitable Access to Primary Medical Care programme was set up to play a significant role in achieving more personalised care for patients as set out by Lord Darzi. This forms part of the pledge made by the Government to provide new investment to support 100 new general practices in PCTs with the poorest provision including one new, easily accessible, GP-led health centre in each PCT. The programme is fast becoming a reality and new health centres like the one in Rotherham are evidence of this.

The new Adastra installation at Rotherham, hosted at a Care UK Data Centre, is set up for traditional Out of Hours Services with mobile technology for GPs using Adastra's Aremote solution. It also makes use of the functionality for the Walk-in Centre service for unregistered patients, running alongside GP system TPP which is needed for registered patients using the GP surgery services at the Health Centre.

Patients presenting at the Out of Hours service and the Walk-in Centre are all dealt with on the same shared Adastra database so clinicians can not only ensure continuity of care but also benefit from improved clinical safety.

PTO...

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**- Rodney Paul,  
Head of Business Systems,  
Primary Care, CARE UK**

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The implementation went through in just four weeks from start to finish, Care UK's Rodney Paul added, "The Adastra implementation went incredibly smoothly and the go-live support from the Adastra team was first class. The Out of Hours staff moving to the centre from the previous site were already Adastra users, so this meant the swap over was painless. Patient registrations are being handled very efficiently through Adastra as we quickly build our patient list from zero to our target which is set at 5,000. A key feature that we have in Adastra is it allows us to identify which patients are seen by which service, this is very important to us for our charging mechanisms."

Jim Chase, Managing Director, Adastra told us, "Because of its robust and proven functionality for handling unregistered patients and unscheduled healthcare episodes plus its powerful reporting, Adastra is fast becoming a favourite with the new Darzi-style health centres. With this new way of working, healthcare providers are set to see far higher levels of unregistered patients wanting unscheduled care whenever and wherever they need it. Adastra is ideally positioned to deliver the technology to deal with this demand and with our overriding commitment to collaborate with all healthcare IT and content providers – Adastra is an obvious choice for many!"

## For more information

### About Health & Care

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community carers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: Adastra, iNurse, Crosscare, eFinancials Smart Business Suite, Saturn & StaffPlan.

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### Legal information

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