

# Product Information

April 2011

## CareSys Behaviour Support

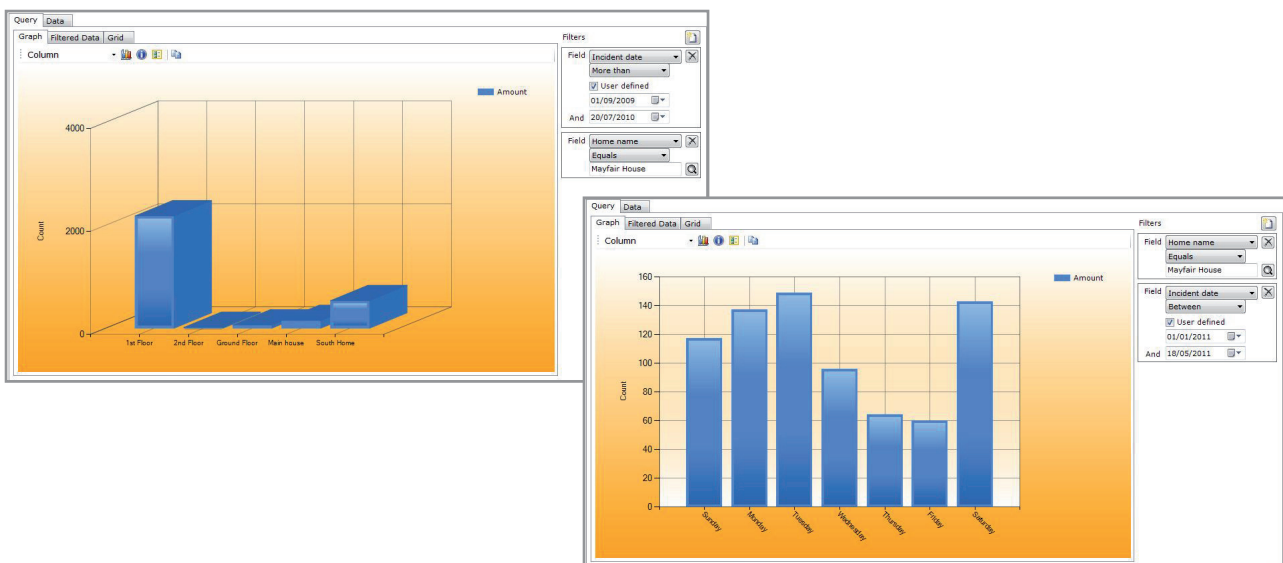
The Behaviour Support module has been specifically designed to help clinical psychologists quickly extract the relevant facts from incident data in a way that no paper-based incident reporting system can.

### Professional Tool

CareSys Behaviour Support enables detailed recording, including the ABC of antecedents, behaviours and consequences, together with interventions and outcomes. It also meets the need for recording accidents and other non-behavioural incidents.

There is comprehensive customisation for how incidents are monitored, to ensure that the specific needs of the service users being supported are captured. The information relating to an incident includes the people involved, the progression of behaviours and who is affected by each one, the antecedents (including triggers, cues and other factors), the staff actions and outcomes of the incident. In addition to the behavioural information, there is also a section on debriefing for anyone affected by the incident, including identifying whether the debriefing was accepted or not.

Since incidents can lead to reportable accidents, each one can have any number of accidents related to it and each accident can track who was involved, the immediate and underlying causes, and the actions taken, including reporting authorities and remedial actions taken.



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Within the Behaviour Support module is a powerful analysis capability which helps identify the triggers and trends, enabling truly person centred behaviour support to enhance the quality of life of children and adults with behavioural difficulties. This analysis is achieved through the flexible and highly customisable Data Access and Reporting Tool (DART), which allows a reporting suite to be built to display information graphically, in summary or in detail. The reporting suite can be used to mine the incident data rapidly to identify trends, or to test a potential behavioural trigger. Equally, the reporting suite can be used to rapidly produce periodic reports to enable feedback to family members on a consistent basis. There is comprehensive security within the DART process to ensure sensitive information is only made available to those who should have access to it.

"This system has given us an invaluable tool to analyse causes and patterns of incidents. Parents in particular are delighted to see the significant, positive impact upon the behaviour of their children and we are all better informed about the needs of each individual".

**- Bert Furze**  
**Head Teacher, Bradstow School**

## Benefits

- review the effectiveness of actions and interventions
- monitor the effectiveness of person centred support plans
- reporting suite displaying incidents
- the ability to record incidents and accidents
- rapidly analyse causes and outcomes across any period of time for individuals or group of individuals
- assist with behaviour support planning



## For more information

### About Advanced Health & Care

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community carers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: Aastra, iNurse, Odyssey CareAssess, Crosscare, CareSys, eFinancials Smart Business Suite, Saturn & StaffPlan.

### Contact us

Unit 4 Eurogate Business Park | Ashford | Kent | TN24 8SB **t:** +44 (0)1233 722 700 **f:** +44 (0)1233 722 701  
**e:** [ahcmktg@advancedcomputersoftware.com](mailto:ahcmktg@advancedcomputersoftware.com) **www:** [www.advancedcomputersoftware.com/ahc](http://www.advancedcomputersoftware.com/ahc)

### Legal information

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