

Overview

CareSys Overview

CareSys is a complete software solution for the care industry. It provides care organisations with a business specific application including financial, operational and management features encapsulated into a single integrated system. CareSys uniquely allows information to be shared cost effectively amongst any number of different people at different locations.

CareSys has been designed to take advantage of the growth in availability of the internet by utilising the most up-to-date development technology. CareSys uniquely adds the ability to interact with database information over the internet, without any complex IT infrastructure.

The CareSys system has been the first to embrace new technology such as:

- True client/server database
- Microsoft.Net development language
- Automatic software updates
- Consolidated management information
- Integrated financial system
- Flexible use of PDAs
- Integration with third party systems via web services



Overview

Client management

Everything from enquiries through to clients and beyond. A full filing cabinet of information including everything that might need to be known about a client. Progression of enquiries, tracking of events, document management and notes for all service users. Includes occupancy analysis by room and by targets across any date range.

Client invoicing

The most comprehensive and capable billing system available for care providers, with consolidation for contribution funders, out of sync offsetting, pocket money and sundries. Integration with third party accounts systems or CareSys sales ledger. Analysis of income by a flexible number of income types for funded occupancy and income against budgets, as well as income accruals for accurate management reporting.

Visit scheduling

Income for events on an as used basis - including day care, outreach and domiciliary care. Can be integrated into care plans for needs based income processing and into staff management for income based on service delivery. Includes interface to data entry via PDA to allow for carers who are not near a computer to be able to update information.

Care plans

A highly flexible care delivery system with user defined and predefined care templates. Includes management of care tasks based on key workers or on sections and staff role types. Includes interface to data entry via dedicated touch screens or PDAs to allow for immediate feedback.



The introduction of CareSys to our business has allowed us to monitor the performance of all our homes at the touch of a button, regardless of which home we are in. In addition, the time spent to produce invoices each month has been reduced dramatically from two days to two hours which has been a real asset.

- Erica Hart
Managing Director, Majesticare



Assessments

An evidence based mechanism to provide consistent assessment of care needs and/or funding requirements. Contains workflow for reassessments and integrates with PDAs for taking assessments anywhere and with minimal intrusion.

Sales ledger

Customer financial transactions which are integrated with the income side of CareSys. Provides direct debit processing for automated cash collection, as well as all the standard sales ledger functions such as statements and aged debt.

Purchase ledger

Management of suppliers and purchase transactions. Includes creditor analysis and aging, in addition to all the standard purchase ledger reports and additional processing features.

Purchase order processing

Controls purchasing to ensure that goods are delivered against what has been ordered, and supplier invoices match agreed prices and quantities. Includes capital expenditure orders, with budgets for all orders set at a monthly, annual or per resident per day level, with full analysis of actual against budget.

Nominal ledger

A fully embedded nominal ledger with an immensely flexible reporting structure allowing for ten levels of user definable analysis as well as user definable categorisation of account structure. Provides a consolidated reporting structure to any level of detail or summary. Includes the standard profit and loss and balance sheet reports.

Staff management

Full HR system for all staff, including holiday and diary, document management, legal documents and emergency contacts. Includes holiday analysis and specific contracted working times.

Timesheets

A highly flexible and efficient way of entering the hours staff worked. Includes unlimited roles that each member of staff can perform and unlimited pay rates, with mass pay rate maintenance. Provides analysis of actual against budget time and cost against a flexible set of job roles. Integrates with third party payroll systems.

Security

Built into the very foundations of CareSys is a fully comprehensive set of security to ensure users only see the information they should, and can only change and process information relevant to them. Since there are so many security options, these can be grouped together and users can belong to one or a number of groups. In addition to identifying which functions users have a right to use, the security also controls which homes they are able to work on.

CAMT

Staff working hours can be captured via CareSys Access Management Terminals which allow staff to clock in and out and this to be reconciled against rotas, ensuring that staff accurately record working hours. The information captured can then integrate with third party payroll systems. This system is available in two options dependant on customers needs and uses Personal Identification Keys to identify each person.

Management information

A set of views and reports to provide a bird's eye view of the entire organisation looking from a number of different perspectives. In addition to providing a comprehensive way to analyse information from individual modules in CareSys, this also joins different elements together to give information like the number of care hours per resident, the average debt per client, and the percentage of income paid to staff.

Rotas

Provides pre-planning of staff working shifts, and integrates with clocking in system to allow for automated timesheet entry. Includes shift patterns and shift budgets by role and analysis of budget, planned and actual time and cost.



CareSys has coped with the increased demands, and is now used as the primary business information system at our homes for clients and staff, and provides day to day financial information to help us manage the business.

- David Duncan
Finance Director, Barchester Healthcare



Overview

Workpads

CareSys has been built to provide a common visual design, that is easy to navigate. The part that makes CareSys most easy to visualise are the workpads, which provide key information in a single view, configured for the type of person who is using the system. For example, clients can be viewed from an income perspective, from a care perspective or from an occupancy perspective. Equally, staff can be viewed from an hours worked perspective or from a rota perspective. In all cases, the underlying information is only a single click away, and it can be readily reviewed, updated and maintained.

Flexibility and capability

There are many similarities but also many differences with care providers. This means that CareSys has to be highly configurable and very flexible. At the core of CareSys is how it stores it's information and the design of the data model. CareSys uses the leading database management system, Microsoft SQL Server, onto which has been mapped a highly relational database so that there is immense flexibility in it's use. CareSys has been designed to make the transfer of information easy. CareSys can scale to thousands of computers operating over low cost internet links to a single unified database. Additionally a vast amount of configuration options make CareSys behave how each and every

organisation needs it to. There are interfaces into the core of CareSys which allows third party systems to read and update information meaning there is almost no limit to how CareSys can be used and moulded.

Information capture and dissemination

Like all software, CareSys works on computers and laptops, but not all care staff and consumers of information spend their working life in front of a computer, so CareSys has also been designed to work with other systems. One such format of computer is a PDA, which is a hand-held battery driven computer with a touch screen and often a small integral keyboard. Where this is not suitable, CareSys can operate on a touch screen on the wall, placed in various locations around a care home. Touch screens avoid the need for a keyboard, and work well for task based care plans, particularly in conjunction with Personal Identity Keys that staff carry to identify themselves. Key information can be presented in a rolling display using a large Information Screen, which can show staff, clients and visitors important information such as who is on duty, what the menu is, clients' birthdays or any other useful information. CareSys is much more than just a software application - it is a system to manage, process and deliver information across the entire organisation.

For more information

About Advanced Health & Care

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community care workers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: Aداstra, iNurse, CareSys, Crosscare, eFinancials Smart Business Suite, Saturn & StaffPlan.

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