Information for Care. Everywhere.

Advanced Health & Care

Product Information
November 2011

Crosscare for private practice

Purpose

Crosscare private care software brings modern day innovation and flexibility to the private sector, whilst maintaining the traditional service standards of private practice.

Features

- A multi-location appointments system (available as local or hosted solution)
- Integrated text and email messaging
- Full clinical system with tailored clinical data entry windows, forms and templates
- Crosscare internet portal - practice website integration for online services
- Easy to view patient record with special alerts
- Prescribing with drug interactions, contra-indications and warnings
- Clinical coding system with support for Read Codes CTV3 and Snomed CT
- Paperless TDL, LC and HCA test ordering and results
- Integrated sales invoicing and administration module
- Advanced reporting & auditing suite
- Scanning & document management
- Pharmacy module with dispensing and stock control
- Crosscard - patient medical record card

Benefits

Crosscare's private care system is usually implemented as a hosted solution managed by Advanced Health & Care. Back-ups are carried out every night and as the system is centrally hosted, it can be accessed from anywhere with a standard internet connection. Private doctors can access it from their home, their usual practice premises, company premises when providing occupational health or corporate health services and consulting rooms if hired occasionally.

There is no need for a complex and expensive file server, network maintenance, backups and no need to worry about data loss or physical security as we take care of that. It makes it simple and very flexible.

As private practices and clinics expand, you don't have to worry about the cost of computer upgrades. There is no need for a new server and no need for an expensive communications solution to Head Office. Simply install a standard broadband connection, buy another network login and start work.

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Crosscare can handle VAT, membership schemes and process direct debits, standing orders and membership renewals. It can automatically send emails and text messages to patients, and provide the patient with internet access so they can book their own appointments, order their prescriptions, view their medical history, change their basic details and even complete medical questionnaires on-line.

Crosscare therefore enables the practice to provide patients with a better and faster service whilst making it quick and simple for the practice to issue and collect their fees.

Crosscard Medical Records card

The Crosscare personal medical record card (Crosscard) allows the patient to carry their own medical record with them on a credit card sized USB device. The card can be plugged into any computer anywhere in the world via a USB port and works with both standard PC's and Apple Macintosh machines.

The Crosscard can be used as an electronic membership card or a corporate wellness card and is ideal for patients who travel. A full copy of the patients' record resides on the card and is accessed via entry of their password. It is stored to AES encryption standards which are approved by the NHS and the American government. For patients who may be unconscious and being treated by an A&E department, an emergency setting allows access to a limited version of the record without the password. The card can also be updated over the internet, so the patient can receive, for example, their updated test results, once approved by their clinician, simply by plugging the card into a computer and choosing "Update my Record" wherever they are at a time that suits them.

> We already successfully use Advanced Health & Care's Crosscare clinical management software system and so trusted the company to provide us with an electronic records solution to meet our needs. The Crosscard is the perfect answer to travellers' and relief workers' medical records needs whilst providing emergency services and health professionals all over the world with quick and easy access to crucial up-to-date medical data.
>
> **Peter Jones, IT & Database Manager InterHealth**

For more information

About Advanced Health & Care

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community carers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: Adastra, Caresys, Crosscare, eFinancials Smart Business Suite, iConnect, iNurse, Saturn & StaffPlan.

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