

In Touch

Innovation with traditional service

Need to take the next step?

Technology now influences much of what we do, with mobile phones, text messages, blackberries and home working making us "always on call". Advanced Health & Care has been pushing the boundaries of innovation in its computer systems, but also firmly believes that only the best customer service will do.

It meets the same standards as those required by the best and its Crosscare Private Care software brings modern day innovation and flexibility to the private sector, whilst maintaining the traditional service standards of private practice.

Confused by IT?

Crosscare's Private Care system has been implemented as a hosted solution; we host it, manage it, look after it, and back it up every night. It resides in a secure data centre with full resilience, and practices have their own data area and a number of network

logins. As the system is centrally hosted, it can be accessed from anywhere with a standard internet connection. Private doctors can access it from their home, their usual practice premises, company premises when providing occupational health or corporate health services, consulting rooms if hired occasionally; in fact, anywhere.

There is no need for a complex and expensive file server, no need for network maintenance, no need for backups, no need to worry about data loss or physical security as we take care of that. It makes it simple for the doctor, but it's also very flexible.

As private practices and clinics expand, they don't have to worry about the cost of computer upgrades. There is no need for a new server and no need for an expensive communications solution to Head Office. Simply install a standard broadband connection, buy another network login and start work.

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But want the best solution?

The easiest and most flexible hardware solution needs the software to be equally as impressive. Crosscare is a renowned and proven software product that includes a full and complete clinical system, prescribing with drug interactions, contra-indications and warnings, a multi-location appointments system, integrated sales invoicing, a full reporting suite, scanning and document management, plus a pharmacy module with stock control.

Crosscare can handle membership schemes, VAT, it can process direct debits, standing orders and membership renewals. It can automatically send emails and text messages to patients, and provide the patient with internet access so they can book their own appointments, order their prescriptions, view their medical history, change their basic details and even complete medical questionnaires on-line.

It can also create practice branded patient medical record cards, allowing the patient to carry their medical record with them in their wallet on a credit card sized USB device. The revenue generated from card sales can add significantly to practice income, but also contribute such that the Crosscare system itself becomes free.

For more information

About Advanced Health & Care

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community carers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: Adastral, iNurse, Crosscare, eFinancials Smart Business Suite, Saturn & StaffPlan.

Contact us

Unit 4 Eurogate Business Park | Ashford | Kent | TN24 8SB **t:** +44 (0)1233 722 700 **f:** +44 (0)1233 722 701
e: ahcmarketing@advancedcomputersoftware.com **www:** www.advancedcomputersoftware.com/ahc

Legal information

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Registered office: Munro House | Portsmouth Road | Cobham | Surrey | KT11 1TF.
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