

## Overview



# Crosscare Overview

Crosscare is a fully configurable clinical management system. Accredited to the highest standards by the UK government, Crosscare offers much more than standard NHS-focused clinical systems.

### Crosscare Primary Care

Crosscare is one of only six accredited systems available through the NHS Connecting For Health GP Systems for Choice programme in England and one of only four accredited systems in Wales and Northern Ireland. It covers all the required GP practice functionality including QMAS payment submissions and complies with the ongoing Connecting For Health initiatives.

### Crosscare Private Care

Technology now influences much of what we do, with mobile phones, text messages and home working making us 'always on call'. Crosscare software brings modern day innovation and flexibility to the private sector, whilst maintaining the traditional service standards of private practice.

### Crosscare Hospice Care

Crosscare has a full hospice administration module, which caters for incoming referrals and multiple, concurrent episodes of care. It covers inpatients, outpatients, day care patients, home-based patients, hospital-based patients and those that require bereavement counselling. For each patient, the system caters for their referral details, their carers, friends and family members together with their clinical requirements, including their historical medical record, special alerts and reminders.

### Crosscare Corporate Care

Often, a company's most valuable asset is its people and as a result, they are increasingly providing wellness programmes and in-house clinics in order to look after their workforce and minimise employee absence.

# Overview

As well as the option of different languages, Crosscare has advanced financial reporting and processing facilities which have made it popular with private healthcare organisations.

## Continuous improvement

For all of these applications, the same core product is delivered, but the flexibility of the system and commitment of Crosscare's implementation team means that each customer can effectively purchase a bespoke product. Yet with all this growth, the focus is still on product development, driven by customer needs. Recently, the company introduced an electronic signature pad for use with Crosscare, driven by requests from hospices, another large part of their user base.

*"We found some of our hospices couldn't go completely paperless because they had to get patients to sign consent forms - for holding valuables and so on," explains Rob. "Now they can add electronic signatures so they don't need the forms anymore."*

As well as paying close attention to the working practices of users, the company prides itself on excellent customer service and training. Although most of the training takes place on-site, Advanced Health & care are also

developing an online training module which should be more convenient for many users.

By working with customers and growing the product to meet their needs the company has built a loyal customer base. As this base expands, it will ensure Crosscare continues to evolve and remain at the cutting edge of clinical software.



***We tend to find the users on the ground are most concerned with things that make their day-to-day working lives more efficient. We've got quite a diverse user base, ranging from a single handed private doctor through children and adult's hospices, to immigration removal centres.***

- Rob England, Crosscare Director



## For more information

### About Advanced Health & Care

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community carers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: Aداstra, iNurse, Crosscare, eFinancials Smart Business Suite, Saturn & StaffPlan.

### Contact us

Unit 4 Eurogate Business Park | Ashford | Kent | TN24 8SB **t:** +44 (0)1233 722 700 **f:** +44 (0)1233 722 701  
**e:** [ahcmarketing@advancedcomputersoftware.com](mailto:ahcmarketing@advancedcomputersoftware.com) **www:** [www.advancedcomputersoftware.com/ahc](http://www.advancedcomputersoftware.com/ahc)

### Legal information

Healthy Software Ltd trading as Advanced Health & Care, part of Advanced Computer Software Group. Registered in England, company number 3656609.  
Registered office: Munro House | Portsmouth Road | Cobham | Surrey | KT11 1TF.  
Healthy Software Ltd recognises the trademarks of other companies and their respective products in this document.