

Press
Release
August 2011

Advanced Health & Care is selected to deliver NHS Pathways training on behalf of the Department of Health

Advanced Health & Care (AHC) has been selected to deliver NHS Pathways training on behalf of the Department of Health (DH). AHC is one of four training providers that will be licensed to deliver NHS Pathways training to urgent and emergency care service providers. AHC will be able to deliver NHS Pathways training following the successful completion of an NHS Pathways accreditation course during September 2011.

NHS Pathways is a single clinical assessment tool that enables effective triage over the telephone when handling calls from the public, for example via 999, NHS Direct, GP out-of-hours and NHS 111.

Using the NHS Pathways assessment tool, every patient requiring urgent and emergency care services can be effectively and consistently triaged based upon the symptoms they report. This supports a seamless experience for the patients, avoiding the need to repeat information to different care providers. It also ensures that they are directed to the right service at the right time.

Once accredited, AHC will be delivering training directly to sites using NHS Pathways. Users include staff from ambulance trusts, GP out-of-hours providers and other urgent care services. A core train-the-trainer programme will be provided to users by default with supplementary services also available for go-live support. AHC will also be delivering 'top-up training' for new starters and bespoke training support where required.

Jim Chase, Managing Director of Advanced Health & Care, says, "To be selected as one of the four licensed NHS Pathways training providers is very pleasing. It demonstrates our excellent reputation within the urgent care market and our first class training services."

With more than 40 years' clinical and operational training experience and having worked in close partnership with the NHS Pathways team over the last six years, AHC is ideally placed to provide an exceptional training service to 111 customers.

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For more information

About Health & Care

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community carers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: AdastrA, CareSys, Crosscare, eFinancials Smart Business Suite, iConnect, iNurse, Odyssey CareAssess, Saturn & StaffPlan.

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